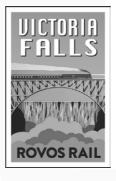


# JOURNEY INFORMATION

# Victoria Halls



ZIMBABWE ROUTE

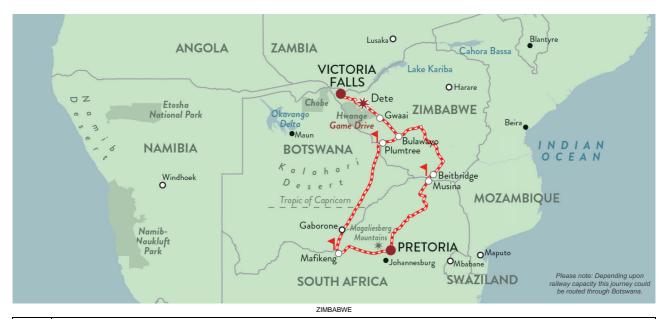
ITINERARIES & MAP
TRAIN SPECIFICATIONS
GENERAL INFORMATION
TERMS & CONDITIONS

The Most Luxurious Train in the World



### PRETORIA - VICTORIA FALLS

3 NIGHTS · 1400KM



	DAY 1						
10:00							
13:00	joining fellow travellers in the lounge car or observation car at the rear of the train.  Lunch is served in the dining cars. Travel through Warmbaths (so named for its mineral waters) and Nylstroom, christened by the Voortrekkers as the source of the Nile River as the town's river happened to be north flowing. The train passes the edge of the escarpment where the Highveld drops precipitously.  Tea in the lounge car or observation car at the rear of the train.						
19:30							
	Please ensure the Train Manager/Gift Shop Hostess is in possession of your passport.						
	DAY 2						
07:00 13:00 16:30 19:30	Lunch is served in the dining cars. The train passes Bulawayo, the industrial capital of the country.  Tea in the lounge car or observation car at the rear of the train.						
	DAY 3 HWANGE NATIONAL PARK						
07:00	3						
13:00 15:00	stretches of straight railway line – 114 kilometres – and along the eastern edge of Hwange Park.						
19:30							
07:00 10:00	DAY 4  Please ensure you are in possession of your passport.  Breakfast is served in the dining cars until 09:30.  Arrive at journey's end at the incomparable Victoria Falls.						

Please dress accordingly for game drives/excursions: mornings can be cool then warm up considerably, afternoons can be warm then cool down considerably. Warm clothing, hats and sun protection are advised. Rain capes are available.

Excursions may be changed according to schedule achieved. Times are approximate and cannot be guaranteed. Please check with the Train Manager or reservations@rovos.co.za for any updates or changes to the itinerary. In your suite you will find the Journeys magazine that features articles of interest related to the route.

INCLUDES Accommodation; all meals; all alcoholic and other beverages; 24-hour full room service and bar facilities; limited laundry service; guided excursions (where applicable); entrance fees as per itinerary and government tax.

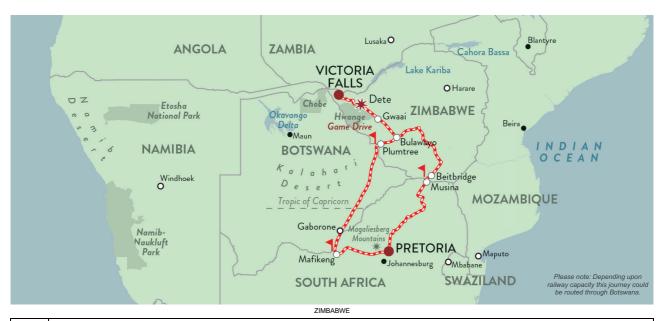
EXCLUDES Pre/post-tour accommodation, flights and transfers; visas; gratuities; international/French Champagne; souvenirs.

MEALS ON BOARD (unless adjusted) Breakfast 07:00-10:00 • Lunch 13:00 • Tea 16:30 • Dinner 19:30.



### VICTORIA FALLS - PRETORIA

3 NIGHTS 1400KM



	DAY 1							
17:00	before joining fellow travellers in the lounge car or observation car at the rear of the train.							
19:30	Dinner is served in the dining cars en route to Kennedy Siding. Dress: Formal							
	DAY 2 <u>HWANGE NATIONAL PARK</u>							
05:00								
06:00								
11:00								
	world's longest stretches of straight railway line – 114 kilometres – and passes Bulawayo: second city of							
10.00	Zimbabwe, capital of Matabeleland and industrial capital of the country.							
	Tea in the lounge car or observation car at the rear of the train.							
19:30	3							
	Please ensure the Train Manager/Gift Shop Hostess is in possession of your passport.							
	Please ensure the Train Manager/Gift Shop Hostess is in possession of your passport.  DAY 3  AT LEISURE							
07:00	DAY 3							
13:00	DAY 3  Breakfast is served in the dining cars until 10:00. The train leaves baobab country and travels south.  Lunch is served in the dining cars. The train crosses the Tropic of Capricorn.							
13:00	DAY 3  Breakfast is served in the dining cars until 10:00. The train leaves baobab country and travels south.  Lunch is served in the dining cars. The train crosses the Tropic of Capricorn.  Tea in the lounge car or observation car at the rear of the train. Travel through Warmbaths (so named for its							
13:00	DAY 3  Breakfast is served in the dining cars until 10:00. The train leaves baobab country and travels south.  Lunch is served in the dining cars. The train crosses the Tropic of Capricorn.  Tea in the lounge car or observation car at the rear of the train. Travel through Warmbaths (so named for its mineral waters) and Nylstroom, christened by the Voortrekkers as the source of the Nile River as the town's river							
13:00 16:30	DAY 3  Breakfast is served in the dining cars until 10:00. The train leaves baobab country and travels south.  Lunch is served in the dining cars. The train crosses the Tropic of Capricorn.  Tea in the lounge car or observation car at the rear of the train. Travel through Warmbaths (so named for its mineral waters) and Nylstroom, christened by the Voortrekkers as the source of the Nile River as the town's river happened to be north flowing.							
13:00	DAY 3  Breakfast is served in the dining cars until 10:00. The train leaves baobab country and travels south.  Lunch is served in the dining cars. The train crosses the Tropic of Capricorn.  Tea in the lounge car or observation car at the rear of the train. Travel through Warmbaths (so named for its mineral waters) and Nylstroom, christened by the Voortrekkers as the source of the Nile River as the town's river happened to be north flowing.							
13:00 16:30	DAY 3  Breakfast is served in the dining cars until 10:00. The train leaves baobab country and travels south.  Lunch is served in the dining cars. The train crosses the Tropic of Capricorn.  Tea in the lounge car or observation car at the rear of the train. Travel through Warmbaths (so named for its mineral waters) and Nylstroom, christened by the Voortrekkers as the source of the Nile River as the town's river happened to be north flowing.							
13:00 16:30	DAY 3  Breakfast is served in the dining cars until 10:00. The train leaves baobab country and travels south.  Lunch is served in the dining cars. The train crosses the Tropic of Capricorn.  Tea in the lounge car or observation car at the rear of the train. Travel through Warmbaths (so named for its mineral waters) and Nylstroom, christened by the Voortrekkers as the source of the Nile River as the town's river happened to be north flowing.  Dinner is served. The train passes the escarpment's edge where the Highveld drops precipitously. *Dress: Formal DAY 4*							
13:00 16:30	DAY 3  Breakfast is served in the dining cars until 10:00. The train leaves baobab country and travels south.  Lunch is served in the dining cars. The train crosses the Tropic of Capricorn.  Tea in the lounge car or observation car at the rear of the train. Travel through Warmbaths (so named for its mineral waters) and Nylstroom, christened by the Voortrekkers as the source of the Nile River as the town's river happened to be north flowing.  Dinner is served. The train passes the escarpment's edge where the Highveld drops precipitously.   PRETORIA  Please ensure you are in possession of your passport.							

Please dress accordingly for game drives/excursions: mornings can be cool then warm up considerably; afternoons can be warm then cool down considerably. Warm clothing, hats and sun protection are advised. Rain capes are available.

Excursions may be changed according to schedule achieved. Times are approximate and cannot be guaranteed. Please check with the Train Manager or reservations@rovos.co.za for any updates or changes to the itinerary. In your suite you will find the Journeys magazine that features articles of interest related to the route.

INCLUDES Accommodation; all meals; all alcoholic and other beverages; 24-hour full room service and bar facilities; limited laundry service; guided excursions (where applicable); entrance fees as per itinerary and government tax.

EXCLUDES Pre/post-tour accommodation, flights and transfers; visas; gratuities; international/French Champagne; souvenirs.

MEALS ON BOARD (unless adjusted) Breakfast 07:00-10:00 • Lunch 13:00 • Tea 16:30 • Dinner 19:30.



LxW in CM

### Royal Suites ±16 SQ METRES

# DOUBLE 189×189 SIDE-BY-SIDE TWIN 189×94

lounge area, mini-bar facilities, air-conditioning, en-suite bathroom with bath and shower, luggage shelf, cupboards and safe



### **Public Areas**

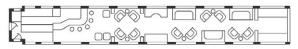
### LOUNGE CAR



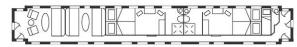
### **DINING CAR**



### **OBSERVATION CAR**

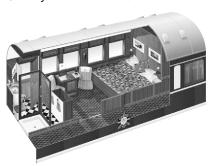


**CLUB LOUNGE & DELUXE CAR** 



### Deluxe Suites ±10 SQ METRES

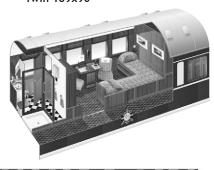
LENGTHWAYS Double 189x189 Side-by-side Twin 189x94



CROSSWISE Double 189x160



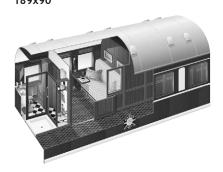
L-TWIN Twin 189x90



Mini-bar facilities, air-conditioning, en-suite bathroom with shower, luggage shelf, cupboards and safe

### Pullman Suites ±7 SQ METRES

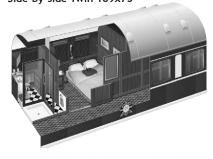
## DAYTIME SOFA COUCH 189x90

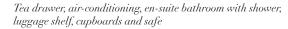


NIGHT-TIME BUNK Lower Bunk 189x90 Upper Bunk 189x60



NIGHT-TIME BED Double 189x150 Side-by-side Twin 189x75









### GENERAL INFORMATION

**BOOKING:** Upon <u>written request</u> via email/fax and subject to availability, we will **PROVISIONALLY** book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Upon <u>written confirmation</u> via email/fax and a <u>completed Reservation Form</u>, final confirmation details and an invoice will be sent. Upon receipt of the <u>relevant payment</u> the booking will be **CONFIRMED**. Conditions apply. See T&C.

**CANCELLATION:** Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price. See T&C. Cancellation insurance is <u>compulsory</u> as these fees will not be waived. We offer insurance to South African residents. For international guests we suggest you contact your local insurance agent for assistance. Please bring a copy of your travel insurance policy stating clearly the company, policy number and 24-hour medical emergency telephone number.

SCHEDULING TIMES, ROUTES AND EXCURSIONS: We cannot be held liable for any delays due to trains not running to schedule. Off-train excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points. We caution against same-day air travel on departure/arrival days due to possible delays with flights or the train. We do our best to fulfil our obligations but it goes without saying that with many loco changes as well as other logistical permutations it is not uncommon to be delayed. It is very important we have your arrival and departure details. Should you be delayed, kindly contact +27 (0) 12 315 8242.

ADDRESSES	JOURNEY	CHECK-IN	DEPART	ARRIVE
PRETORIA: Rovos Rail Station, 1 Transnet Ave,	Pretoria-Cape Town	14:00	15:00	18:00 (Plat.24)
Capital Park, Pretoria, South Africa	Cape Town-Pretoria	10:00	11:00	12:00
CAPE TOWN: Rovos Rail Lounge, 1 Adderley St.	Pretoria-Durban	09:00	10:00	16:00 (Plat.14)
Paul Sauer Building, Cape Town, South Africa	Durban-Pretoria	09:00 (Lounge)	10:00 (Plat.14)	16:00
DURBAN: Durban Station Lounge, Jelf Taylor	Pretoria-Victoria Falls	09:00	10:00	10:00
Crescent, Stamford Hill, Durban, South Africa	Victoria Falls-Pretoria	16:00 (Hotel)	17:00	10:00
	Pretoria-Walvis Bay	14:00	15:00	12:00
VICTORIA FALLS: Victoria Falls Hotel/Station, Mallet Drive, Victoria Falls, Zimbabwe	Walvis Bay-Pretoria	11:00	12:00	12:00
Manot Brivo, Viotoria i ano, Emisasivo	GOLF SAFARI Pretoria-Pretoria	11:00	12:00	10:00
WALVIS BAY: Walvis Bay Station, Corner 6th	COLLAGE Pretoria-Cape Town	09:00	10:00	17:00
Street and 11 <sup>th</sup> Road, Walvis Bay, Namibia	COLLAGE Cape Town-Pretoria	08:30	09:30	17:00
DAR ES SALAAM: Tazara Station, Julius K.	DAR Cape Town-Dar es Salaam	10:00	11:00	10:00
Nyerere Road, Dar es Salaam, Tanzania	DAR Dar es Salaam-Cape Town	11:00	12:00	18:00
LOBITO: Central Station, Av. Craveiro Lopes,	ANGOLA Dar es Salaam-Lobito	11:00	12:00	10:00
Lobito, Angola	ANGOLA Lobito-Dar es Salaam	11:00	12:00	10:00

### MEDICAL

- All guests are solely responsible for ensuring they are capable of undertaking the tours and activities.
- Please inform us at the time of your reservation if you have any medical conditions, physical disabilities or allergies.
- There is a basic First Aid Kit on board.
- We have a doctor on board on the Dar es Salaam and Angola trips.
- <u>Anti-malarial</u> precautions are recommended. Malaria areas: Swaziland, Kruger Park, Northern Botswana, Zimbabwe, Zambia, Etosha, Tanzania, DRC and Angola.
- Recommended immunisations (not required): Hepatitis A + B, Polio, Tetanus, Cholera (low risk).
- A <u>Yellow Fever/Medical Exemption Certificate</u> is essential if travelling to/from Tanzania, DRC and Angola. Although all countries travelled through don't require this, countries guests return to *after* the trip often require them.
- Please consult your clinic or doctor. TRAVEL DOCTOR AFRICA local 0861 300 911 or international +27 (0) 11 214 9030.

PASSPORTS AND VISAS: The onus is upon the client to ensure that passports and visas, as may be required, are valid prior to departure for Africa. On the various journeys we travel through South Africa, Swaziland, Namibia, Zimbabwe, Botswana, Zambia, Tanzania, Democratic Republic of Congo (DRC) and Angola. Some nationalities are eligible to purchase port-of-entry visas. Immigration forms will be available on board. Please ensure you have a minimum of US\$200 in cash with you. Angolan and DRC visas must be obtained prior to travel. We request guests obtain their Tanzanian visa prior to travel when possible. Passports must have at least five blank VISA pages and must be valid for at least six months from your return-home date. Please enquire with us or check with the relevant embassies in good time regarding applications. Visas are also available through visa and booking agents.

**AMENITIES:** Rovos Rail provides a complete amenity bag with the following South African products: soap (25g), tissues, shampoo (30ml), conditioner (30ml), bath and shower gel (30ml), hand and body lotion (30ml), lip balm (4.8g), sun cream SPF50 (8ml), insect repellent gel (8ml), cotton-wool pads, ear buds, a shoe mit, nail file, small sewing kit and a shower cap. Plug-in hairdryers – in addition to your bathroom unit (if applicable) – are available on board.

CHILDREN: There are no child-minding facilities or activities for children on board. Long journeys are not recommended for under 13s. Children between 0-2 years old are not permitted to travel. Please be sensitive to the adult atmosphere of the train by keeping your children respectful and quiet. See Child Policy.

### CURRENCY

- South Africa Rands only. We accept all major credit cards on the train.
   Outside of South Africa Rands are accepted in Namibia and Swaziland. US Dollars are accepted in Zimbabwe, Dar es Salaam, DRC and Angola. Cash is highly recommended. Hotels and major dealers accept credit cards.
- US Dollars printed before year 2009 or that look worn will not be accepted. Low denominations recommended for shopping/gratuities. Larger denominations recommended for exchanging money to local currency (especially in Tanzania) as you get a better rate.

**DIETARY REQUIREMENTS:** We will do our best to cater for dietary requirements provided a detailed request has been made at that time of your reservation. If a special request has not been made, the chefs will endeavour to prepare suitable meals with the ingredients available on board. We regret we are unable to prepare meals requiring strict religious observance in the preparation.

**DINING:** Meals on board are served in one sitting only in the dining cars and are complemented by a selection of fine South African wines. Breakfast: 07:00-10:00 • Lunch: 13:00 • Tea: 16:30 • Formal Dinner: 19:30. Bar service is from 07:00-±01:00. All meals are served at these times unless otherwise stated in the timetable. A gong heralds lunch and dinner.

### DRESS:

- Days on board are smart casual: Neat, conventional yet relatively informal in style combining casual and formal clothing pieces.
- Evening attire is more formal: For gentlemen a jacket and tie is a minimum requirement while for ladies we suggest cocktail/evening dresses or suits. On long journeys we enjoy theme evenings where guests can dress up accordingly or opt for smart casual:
  - Golf Safari, African Collage, Dar es Salaam and Lobito: 1 x "AFRICA" evening and 1 x "1920s" evening. See Journey Info.
  - Namibia Safari: 1 x "AFRICA" evening. See Journey Info.
- Off-train excursions: We recommend comfortable walking shoes, sun lotion and hats. If required, blankets and rain capes are available.
- Game drives are on open vehicles so please dress accordingly: mornings can be cool then warm up considerably; afternoons can be warm then cool down considerably. Please see average temperatures as a guide.

**ELECTRICITY:** 220V AC 50Hz 3-point round-pronged wall plugs and 110V/220V 2-pin plugs for shavers and chargers. International adaptors available. A generator supplies power. Please be aware that certain breaks in power are necessary when servicing is required.

**GIFT SHOP/ADMINISTRATION:** There is a small gift shop on the train and at Rovos Rail Station. Due to the varying exchange rates, credit cards are preferred. The host/ess on duty has a basic First Aid Kit and personal essentials (toothbrushes, razors, earplugs etc.). He/she will also fulfil any administrative requirements and check your onward arrangements.

**GRATUITIES:** Gratuities for the staff are at your discretion. If you wish to show your appreciation in this manner, there will be a suitably marked envelope in your suite that you can hand directly to the Train Manager who will distribute any amounts on a pro-rata basis (share) among the staff on board. An amount between ZAR100-200 (± US\$10-20) per person per night is suggested, depending on the length of your journey.

**LAUNDRY:** There is a limited laundry service on board comprising household washers, dryers and steam irons. The turnaround is 48 hours so we are not able to handle a week's worth of laundry. There are no dry-cleaning facilities en route or on board the train. Please note that while we are providing a complimentary service we cannot be held responsible for items that may be damaged or lost in the process.

**LOCOMOTION:** Use of steam has become increasingly difficult over the years as more and more water and coaling facilities have been scrapped. Diesel or electric locomotives are used while steam is used in and around the area of Rovos Rail Station only.

**LUGGAGE:** Each suite has a luggage rack that runs its length providing ample space for storage. On <u>selected</u> annual journeys, guests are provided with a Rovos Rail tog bag that can be used for overnight trips or hand luggage on aircraft.

**MAGAZINES, MAPS AND GAMES:** There are board games, playing cards, a card table (dependent), books and magazines available for your use in the lounge and observation cars while on board. In your suite is a map, itinerary and the *Journeys* magazine featuring articles of interest related to your route.

**MOBILE DEVICES AND INTERNET:** In maintaining the spirit of train travel there are no radios or television sets on board. The use of mobile phones, laptops and essentially anything that has the ability to disturb other passengers is confined to the privacy of your suites <u>only</u>. The reception is poor while the train is moving. It is advised to contact your service provider to ensure the correct settings for network services are activated. WiFi is available at our lounges in Cape Town and Pretoria and at most off-train accommodation.

**POSTAGE:** Stamps are available for sale from the Gift Shop. Postcards may be given to the Gift Shop/Administration host/ess. If the map supplied is not comprehensive enough you may purchase a more detailed map from the Gift Shop.

SECURITY: An electronic safe is provided in the cupboard in each suite.

**SMOKING:** On board the train smoking is allowed in the smoking Club Lounge only. HOWEVER, please be mindful of other non-smoking guests, that the train is generally made up of wood and DO NOT throw flammable items such as cigarette or cigar butts off the train. Bush fires in Africa are a constant and dangerous hazard. Please note at the time of your reservation if you are smoking or non-smoking so that the appropriate room might be requested at the hotels.

SPECIAL OCCASIONS: Please note at the time of your reservation if you are celebrating an occasion as we'd like to share it with you.

**TEMPERATURE AND TIME ZONES:** All public cars are fitted with gas-filled air-conditioning systems. Each suite has an individual air conditioner with temperature controls that can also be set to heat mode. Windows should be closed while operating the air-conditioning unit. Electric under-blankets are fitted on the bed. See guide...

AVERAGE TEMPS °C	JAN	/FEB	MAR	/APR	MAY	/JUN	JUL	/AUG	SEP	/OCT	NOV	//DEC	Rainfall	TIME
AREA	Min	Max	Months	ZONE										
Cape Town, SA	16	28	13	26	9	21	7	19	9	22	13	27	Apr-Aug	GMT+2
Pretoria, SA	18	30	15	27	7	23	4	22	13	28	16	30	Oct-Mar	GMT+2
Durban, SA	21	29	19	28	12	25	16	25	16	26	19	28	Oct-Mar	GMT+2
Port Elizabeth, SA	17	23	15	21	12	20	11	18	12	18	15	21	May-Aug	GMT+2
Mbabane, Swaziland	16	28	13	27	5	23	5	23	10	26	14	28	Nov-Feb	GMT+2
Gaborone, Botswana	19	33	14	30	7	25	5	25	14	31	18	33	Dec-Mar	GMT+2
Vic Falls, Zimbabwe	15	29	14	29	8	23	7	27	16	28	16	26	Dec-Mar	GMT+2
Lusaka, Zambia	17	25	15	22	11	17	8	16	17	24	17	25	Dec-Mar	GMT+2
South Luangwa, Zambia	31	20	31	19	30	12	20	11	35	17	34	20	Nov-Mar	GMT+2
DAR, Tanzania	18	28	18	25	19	25	18	23	16	24	18	28	Mar-May	GMT+3
Walvis Bay, Namibia	22	16	22	15	22	11	20	10	18	11	20	13	March	GMT+2
Etosha Pan, Namibia	31	18	30	17	27	10	27	10	32	15	33	18	Jan-Mar	GMT+2
Lobito, Angola	32	28	34	29	33	25	28	20	25	22	30	26	Mar-Apr	GMT+1

**THE TRACK:** The track over which we travel is inconsistently maintained. If you wake at night imagining the train is travelling at high speed, be assured it is the state of the track below creating that impression. We restrict the train to 60km/h (37mph) and over bad sections reduce speed to as little as 20km/h (12mph). If you find it noisy, earplugs are available from the Gift Shop.

**WATER:** The water used on the train is carried in tanks under each coach. These tanks are filled every day but they cannot be topped up while the train is travelling. Please assist us by using water responsibly. Water inside the cabins has been filtered and chlorinated; it is safe for bathing and brushing teeth only. Please use the bottled water provided for drinking.



### TERMS & CONDITIONS

**PROVISIONAL BOOKING** Upon <u>written request</u> via email/fax and subject to availability, we will provisionally book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Conditions apply.

CONFIRMED BOOKING Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be confirmed (see below).

CANCELLATION Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price (see below). Cancellation insurance is compulsory as these fees will not be waived.

INDIVIDUALS: PAYMENT SCHEDULE					
TO CONFIRM A BOOKING A DEPOSIT PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE THE DEPARTURE DATE	61+ DAYS ±2 months	60 DAYS ±2 months			
Cape Town, Victoria Falls, Durban	25%	100%			
Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito	25%	100%	days prior to travel.		
INDIVIDUALS: CANCELLATION POLICY					
CANCELLATION OF A CONFIRMED BOOKING RECEIVED PRIOR TO DEPARTURE IS SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE	91+ DAYS ±3 months	90-61 DAYS ±3 months	60-31 DAYS ±2 months	30-0 DAYS ±1 month	
Cape Town, Victoria Falls, Durban			25%	100%	
Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito	10%	25%	50%	100%	

GROUPS of 10 or more guests: PAYMENT SCHEDULE AND CANCELLATION POLICY							
TO CONFIRM A BOOKING A NON-REFUNDABLE PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE DEPARTURE  365-246 DAYS ±12 months ±8 months ±8 months ±6 months ±4 months ±4 months ±2 months							
Cape Town, Victoria Falls, Durban			10%	20%	100%		
Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito	10%	30%		50%	100%		

- For every 15 paying passengers, the 16th person sharing travels free of charge, confirmed at final invoice 60 days before departure.
- 275 days before departure: the agent/group must provide an allocation sales update and release 20% of the unsold space (if a waitlist persists).
   245 days before departure: the agent/group must release a further 50% of the unsold space (if a waitlist persists).
- 180 days before departure: the agent/group must release 100% of the unsold space.

### **RATE INCLUDES**

- Three meals daily and all alcoholic and other beverages
- · Excursions accompanied by a qualified tour guide
- · Entrance fees as per itinerary
- · 24-hour full room service and bar facilities
- · Limited laundry service
- Government tax

### RATE EXCLUDES

- Gratuities International/French Champagne Off-train beverages
- INCLUDED in off-train accommodation on annual journeys:
- Accommodation Meals at the lodges, hotels, clubs or resorts
- · Water and limited wine selection at certain establishments

### EXCLUDED from off-train accommodation on annual journeys:

- Off-train beverages (dependent) Off-train laundry
   Telephone calls Memorabilia purchases

CHANGES Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation. Rovos Rail further reserves the right to cancel or amend any sightseeing excursions or the tour departure dates provided they can offer the passenger alternative sightseeing excursions or departure dates. Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. There will be no refunds for any part of the tour that might be missed due to personal reasons.

MAXIMUM TRAIN CAPACITY Classic 1: 39 suites • Classic 2: 39 suites • Edwardian: 23 suites. We reserve the right to increase or decrease accommodation capacity as circumstances require.

MEDICAL All guests are solely responsible for ensuring they are capable of undertaking the tours and activities. Anti-malarial and Yellow Fever precautions may be required in countries being visited. A Yellow Fever or Medical Exemption Certificate is essential if travelling to/from Tanzania, Democratic Republic of Congo and Angola. Although all countries travelled through don't require this, countries guests return to after the trip often require them.

PASSPORTS & VISAS It is upon the client to ensure passports and visas, as may be required, are valid prior to departure for Africa. Visas available through visa and booking agents. Please check with relevant embassies for requirements.

PHOTOGRAPHY Rovos Rail reserves the right without notice to make use of any photography/film taken by our staff on the tour for general publicity purposes without payment or permission.

PRICES We will do our utmost to keep to the prices that are published. However, if increases are forced on us we reserve the right, prior to confirmation, to amend the tour price.

SCHEDULING TIMES, ROUTES & EXCURSIONS We cannot be held liable for any delays due to trains not running to schedule. Excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points. We caution against sameday air travel on departure or arrival days due to possible delays with

OF SPECIAL NOTE Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a game reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby valives any claim which herbite may have against Rovos Rail Tours (Pty) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as 'Rovos Rail') for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the a foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the a foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependants. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger roles. The passenger intermines Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

WHETHER THE PASSENGER RETURNS A SIGNED COPY OF THESE CONDITIONS OR NOT, THE CONDITIONS WILL BE DEEMED TO HAVE BEEN ACCEPTED AND WILL BE IN FORCE UPON CONFIRMATION OF THE BOOKING.

I, or the person/s on whose behalf I am making this booking, have read and accepted the conditions above.

Date of Trip:	Signature:				
Name:					